



Role Description

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| Title: | Support Volunteer |
| Accountable to: | Support Worker/ Area Services Manager |
| Location: | In one of our 19 Houses |
| Contract Type: | Voluntary |
| Commitment: | Minimum of 1 hours per week, we'd love it if you could do more. This can be agreed with the Area Services Manager. |

Description of Tasks:

- Supporting the delivery of Life Skill sessions with the clients, including cooking, parenting, money and budgeting, healthy relationships.
- Doing activities inside and outside the house with the clients and Support Workers
- Role modelling good listening, kindness and compassion
- Supporting clients to fill out forms and access the local community
- Ensure all Health & Safety and Safeguarding policies and procedures are adhered to
- Acting as an ambassador for Life

Benefits of Volunteering:

- The feel good factor of helping Life provide a stimulating environment for the women and children living in supported accommodation
- Meeting people from all walks of life
- Developing new and existing skills
- Gain valuable experience and add to your CV
- Flexibility to fit in with your lifestyle around your other ongoing commitments
- Reasonable travel expenses will be reimbursed
- All equipment will be provided

What skills do I need?

No formal experience is needed, but a passion for wanting to make a difference to women and children is essential, as well as:

- Friendly and helpful
- Happy to be part of an amazing team
- Ability to work independently, as part of a team and use your initiative
- Good listening and communication skills
- Patience and sensitivity
- Reliability

Training & Support:

- Provide induction, information and training to enable you to carry out your role effectively
- Support your personal development by offering appropriate induction, training and feedback opportunities
- Provide policies, procedures and standards of the organisation in relation to volunteering
- Provide regular organisational communication and updates
- Do to the nature of this role and working with vulnerable clients, you will be required to complete an Enhanced DBS check – This will be paid for by Life.