

| Title:          | Domestic Volunteer   |
|-----------------|--|
| Accountable to: | Support Worker/ Area Services Manager  |
| Location:       | In one of our 19 Houses  |
| Contract Type:  | Voluntary  |
| Commitment:     | Minimum of 1 hours per week, we'd love it if you could do more. This can be agreed with the Area Services Manager. |

## Description of Tasks:

- Supporting the cleaning of the communal areas including the kitchen, lounge and bathrooms.
- Emptying and taking out bins
- Hoovering, wiping over the sides and tables.
- Role modelling for clients how to use cleaning equipment safely
- Ensure all Health & Safety and Safeguarding policies and procedures are adhered to
- Acting as an ambassador for Life

## Benefits of Volunteering:

- The feel good factor of helping Life provide a suitably clean space for the women and children living is supported accommodation
- Meeting people from all walks of life
- Developing new and existing skills
- Gain valuable experience and add to your CV
- Flexibility to fit in with your lifestyle around your other ongoing commitments
- Reasonable travel expenses will be reimbursed
- All equipment will be provided

## <u>What skills do I need?</u>

No formal experience is needed, but a passion for cleaning and knowledge of how to use cleaning equipment safely is essential, as well as:

- Friendly and helpful
- Happy to be part of an amazing team
- Ability to work independently, as part of a team and use your initiative
- Good listening and communication skills
- Patience and sensitivity
- Reliability

## Training & Support:

- Provide induction, information and training to enable you to carry out your role effectively
- Support your personal development by offering appropriate induction, training and feedback opportunities
- Provide policies, procedures and standards of the organisation in relation to volunteering
- Provide regular organisational communication and updates
- Do to the nature of this role and working with vulnerable clients, you will be required to complete an Enhanced DBS check This will be paid for by Life.